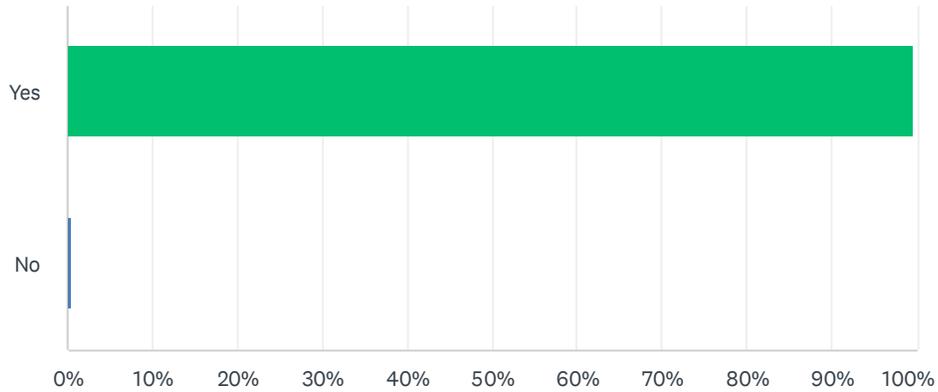


# Q1 Do you currently have internet service at your home?

Answered: 265 Skipped: 2



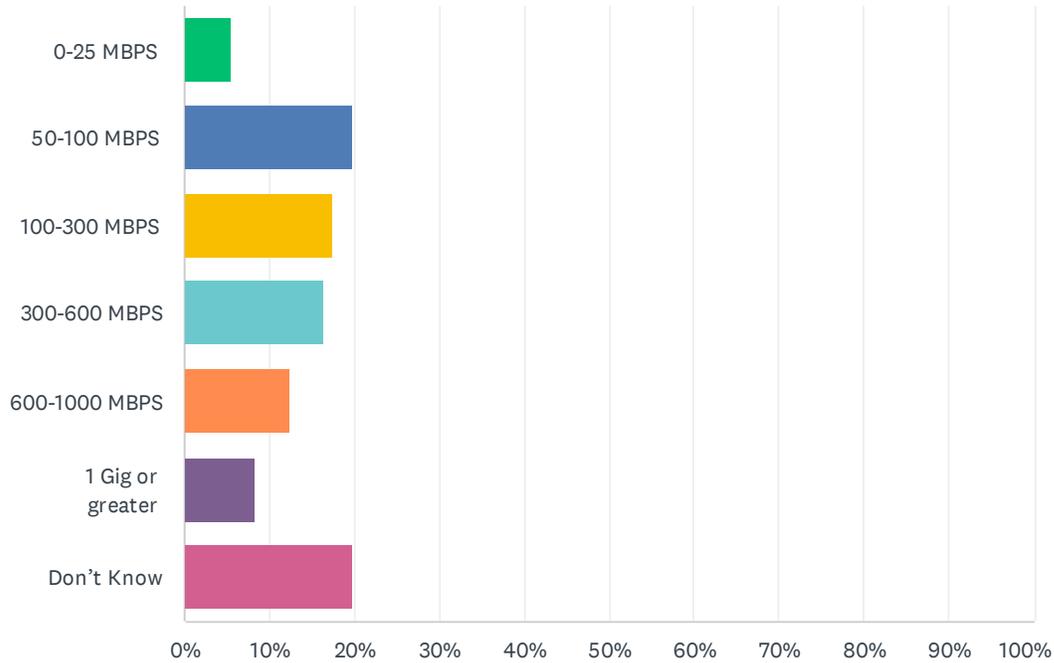
ANSWER CHOICES	RESPONSES	
Yes	99.62%	264
No	0.38%	1
TOTAL		265

## Q2 Who is your current internet service provider?

Answered: 263 Skipped: 4

### Q3 What is your megabit (MBPS) download operating speed?

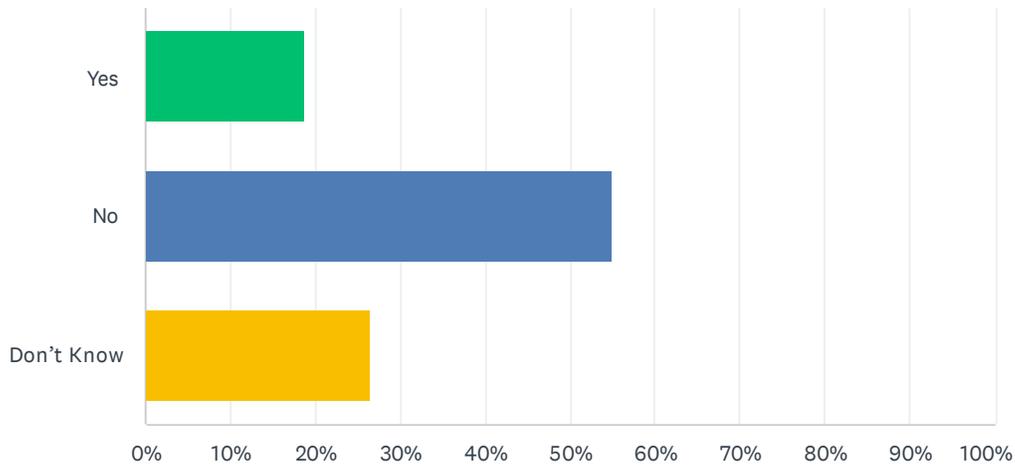
Answered: 251 Skipped: 16



ANSWER CHOICES	RESPONSES	
0-25 MBPS	5.58%	14
50-100 MBPS	19.92%	50
100-300 MBPS	17.53%	44
300-600 MBPS	16.33%	41
600-1000 MBPS	12.35%	31
1 Gig or greater	8.37%	21
Don't Know	19.92%	50
<b>TOTAL</b>		<b>251</b>

## Q4 Do you currently have fiber optic cable routed to your home?

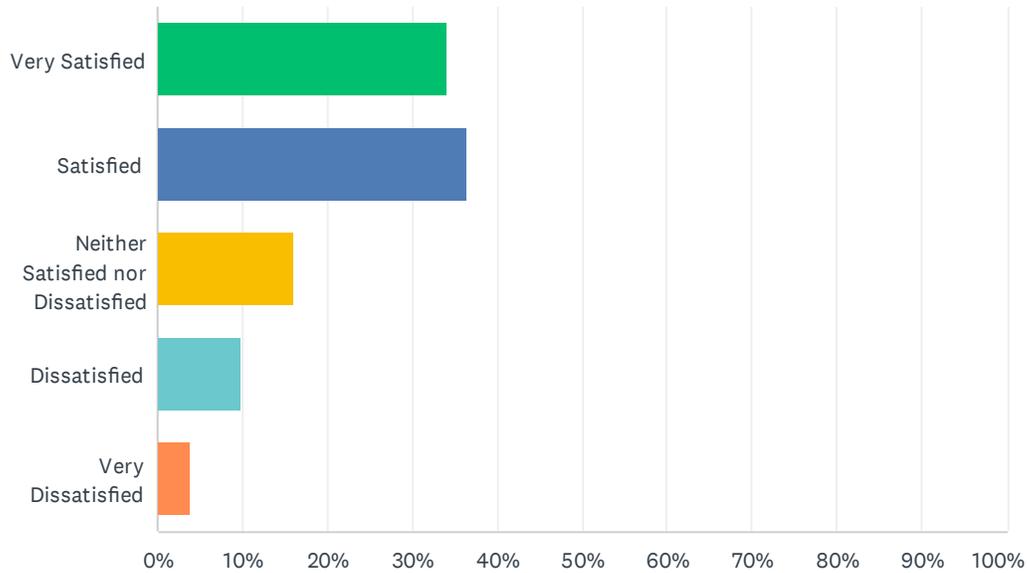
Answered: 262 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	18.70%	49
No	54.96%	144
Don't Know	26.34%	69
<b>TOTAL</b>		<b>262</b>

## Q5 On a scale from 1 to 5, with 1 being the highest, how satisfied are you with your current internet service provider?

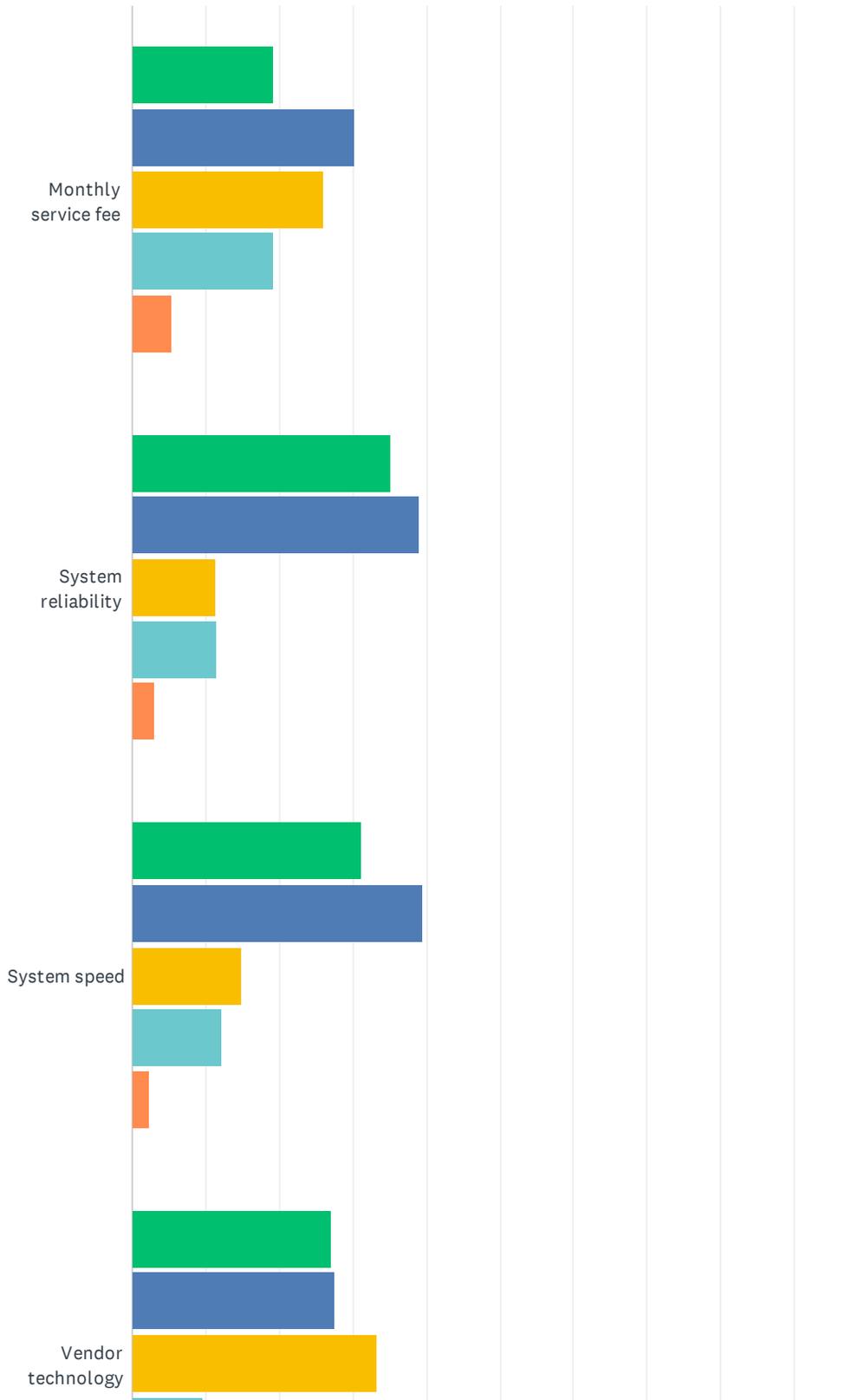
Answered: 264 Skipped: 3



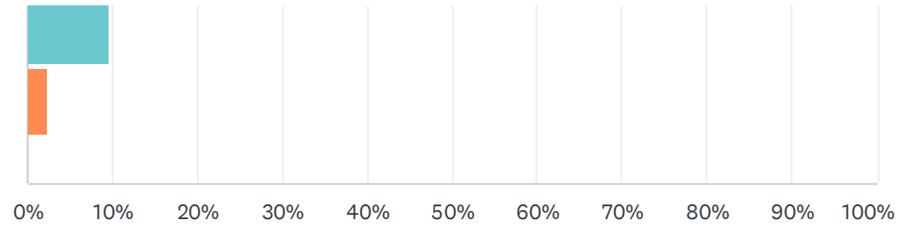
ANSWER CHOICES	RESPONSES	
Very Satisfied	34.09%	90
Satisfied	36.36%	96
Neither Satisfied nor Dissatisfied	15.91%	42
Dissatisfied	9.85%	26
Very Dissatisfied	3.79%	10
<b>TOTAL</b>		<b>264</b>

# Q6 How satisfied are you with these features offered by your current internet service provider?

Answered: 265 Skipped: 2



## The Eagle Municipal Fiber Optic Network Survey

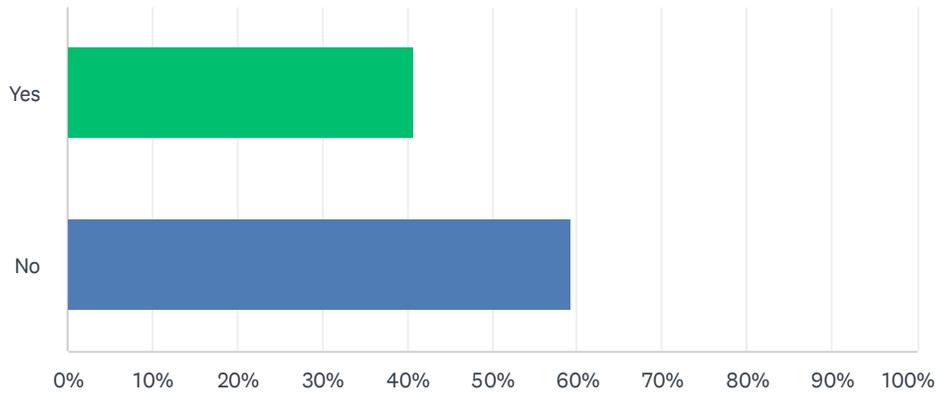


■ Very Satisfi...   
 ■ Satisfied   
 ■ Neither Sat...   
 ■ Dissatisfied  
■ Very Dissat...

	VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	TOTAL
Monthly service fee	19.25% 51	30.19% 80	26.04% 69	19.25% 51	5.28% 14	265
System reliability	35.14% 91	39.00% 101	11.20% 29	11.58% 30	3.09% 8	259
System speed	31.18% 82	39.54% 104	14.83% 39	12.17% 32	2.28% 6	263
Vendor technology	27.13% 70	27.52% 71	33.33% 86	9.69% 25	2.33% 6	258

**Q7 Would you consider switching to a city provided network with service options ranging between \$54 and \$69 a month? (Additional connection and fiber delivery costs may apply in older neighborhoods.)**

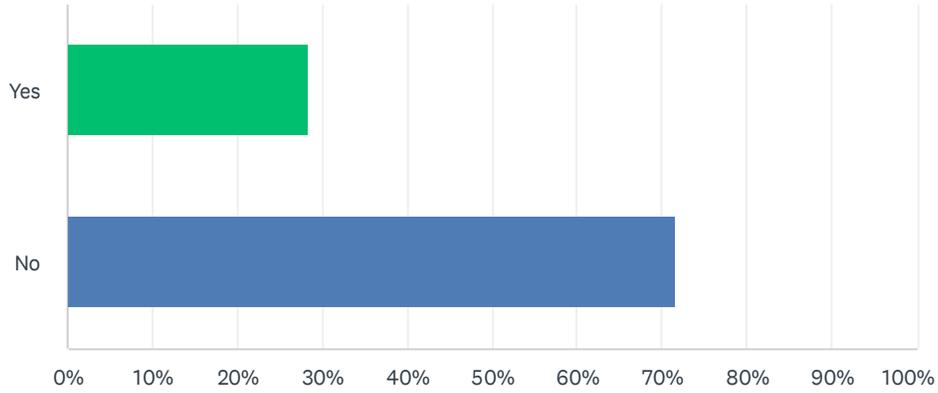
Answered: 251 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	40.64%	102
No	59.36%	149
<b>TOTAL</b>		<b>251</b>

## Q8 Do you believe that the city should compete with established private sector entities that specialize in internet service access?

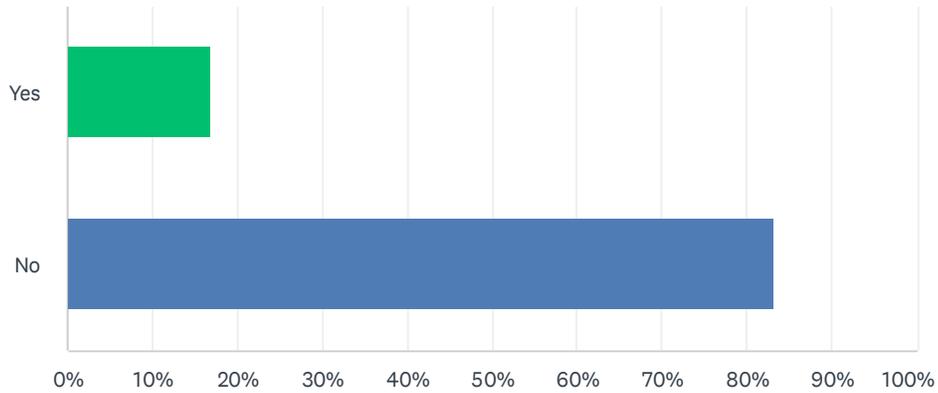
Answered: 247 Skipped: 20



ANSWER CHOICES	RESPONSES	
Yes	28.34%	70
No	71.66%	177
TOTAL		247

## Q9 Should the city incur \$40M to \$60M in new debt to complete its own fiber network?

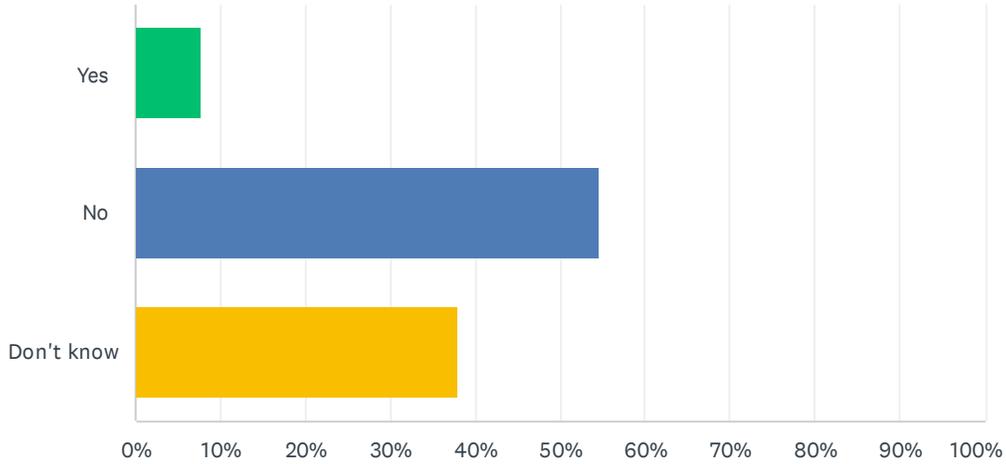
Answered: 249 Skipped: 18



ANSWER CHOICES	RESPONSES	
Yes	16.87%	42
No	83.13%	207
TOTAL		249

## Q10 Has the City operated with transparency while developing plans for the municipal fiber optic network?

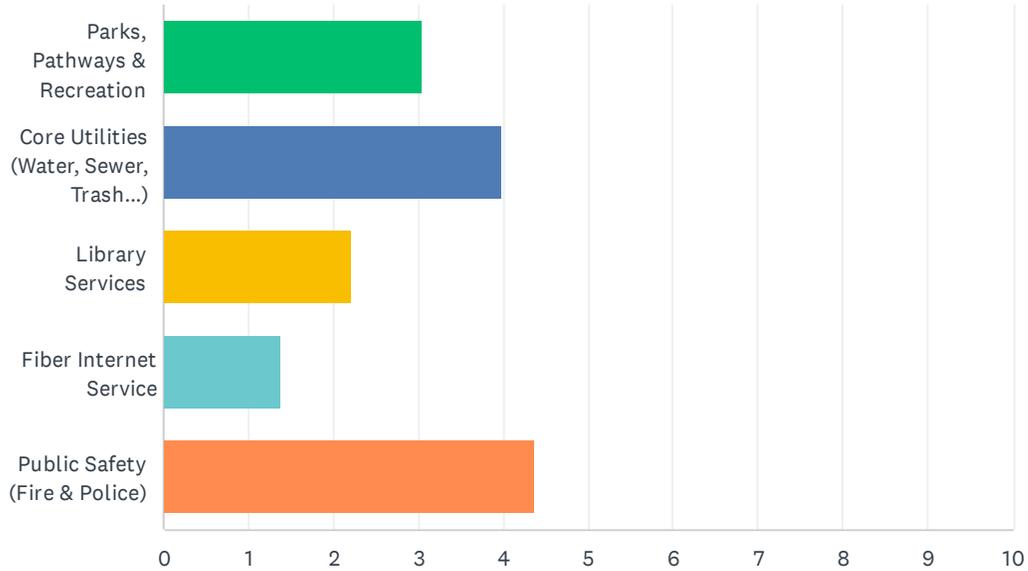
Answered: 251 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	7.57%	19
No	54.58%	137
Don't know	37.85%	95
<b>TOTAL</b>		<b>251</b>

## Q11 With 1 being the highest, how would you prioritize the following services?

Answered: 252 Skipped: 15



	1	2	3	4	5	TOTAL	SCORE
Parks, Pathways & Recreation	8.33% 21	15.48% 39	50.00% 126	23.81% 60	2.38% 6	252	3.04
Core Utilities (Water, Sewer, Trash...)	24.60% 62	55.16% 139	15.87% 40	3.57% 9	0.79% 2	252	3.99
Library Services	2.38% 6	5.16% 13	21.43% 54	53.97% 136	17.06% 43	252	2.22
Fiber Internet Service	0.79% 2	2.38% 6	7.54% 19	13.10% 33	76.19% 192	252	1.38
Public Safety (Fire & Police)	63.89% 161	21.83% 55	5.16% 13	5.56% 14	3.57% 9	252	4.37

## Q12 Please share your additional comments:

Answered: 105 Skipped: 162

## Q13 Please provide your postal zip code

Answered: 244 Skipped: 23